# Highest Availability for Your Compliance Recording
# Cloud-Based Dial-In Recording

## Compliant Call Recording even with Unavailable Cloud Communication

Do you use a Unified Communication as a Service (UCaaS) platform like Microsoft Teams because of its advantages regarding remote work, multi-media, etc.? This is an obvious choice that many enterprises and government entities make these days.

But what happens if your UCaaS service goes down?

## Fallback for cloud recording

Many business continuity plans define that employees use their mobile or secondary desktop phones in this case. But what if your business requires communications recording to be compliant?

Use the ASC Dial-In Recording Service combined with your staff's mobile or desktop phones as a compliance fallback which your team can instantly switch to, if needed.

## Recording made easy

If a call is subject to recording, your team members invite the cloud recording service via a three-way conference. A recording announcement follows, and you can pause and resume the recording anytime by pressing a key.

When the call is over, the recording is saved in the ASC Neo Cloud in a compliant, tamper-proof way.
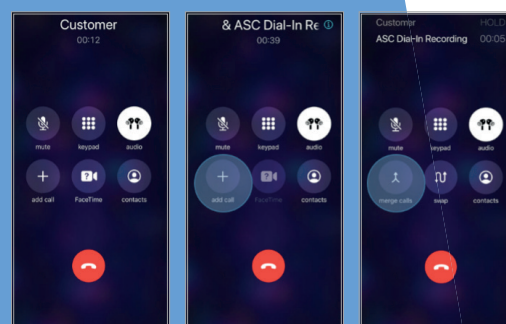
## Dial-in recording and analytics

- Available via dial-in, even with an offline UCaaS platform
- Compliance recording, encryption and archiving
- Recording of desktop and mobile devices
- Seamless integration with Recording Insights for later analysis of calls
- Fast and easy to activate
- Storage in your specified region

## Are you interested?

Schedule your demo today at

asctechnologies.com

### About ASC

ASC is a worldwide leading provider of software and cloud solutions in the field of omni-channel recording, quality management, and analytics. Among our target groups are all companies that record their communications, especially financial service providers, contact centers, and public safety organizations. We offer solutions for recording as well as AI-based analysis and evaluation of all communications – with full flexibility as a cloud service, on-premise or as a hybrid solution. Headquartered in Germany with subsidiaries in 13 countries and experienced system integration partners in over 60 countries, ASC is the #1 Europe-based player in its industry.

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