

AI More Than Just Recording.

Level up Your Communication with AI

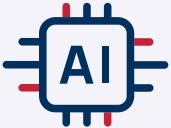
KEY ADVANTAGES

- ✓ **Transcription and translation** into 100+ languages
- ✓ **AI Summary** – Get to the point of a conversation in seconds
- ✓ **AI Sentiment** – Gain insights into the sentiment of a conversation
- ✓ **AI Questions** – Just ask Azure Open AI answers
- ✓ **Microsoft Copilot Plugin** – AI assistant for higher work efficiency

Mitigate risks and get more business insights with **Recording Insights** and AI

[REQUEST DEMO](#)

AI is the Game Changer for Your Business!



Latest and Safe AI Technology

Analyze your communication data with the advanced AI capabilities of **Azure AI Services** and **Azure OpenAI**. With the **Microsoft Copilot plugin**, you benefit from increased efficiency and user-friendliness.



Compliance and Risk Management

AI enhances compliance management by continuously monitoring interactions for **adherence to regulatory standards**. Mitigates risks by quickly identifying and addressing potential issues, reducing the likelihood of non-compliance and associated penalties.



Automated Quality Management

Automated Quality Management uses AI to revolutionize contact center operations. It **reduces costs**, enhances efficiency, and provides objective evaluations, leading to **higher customer satisfaction** and less stress for your team.



More Business Insights

AI provides deeper business insights by analyzing large volumes of data to **identify trends, patterns, and customer behaviors**, enabling more informed decision-making. This leads to improved strategies, optimized operations, and a better understanding of market dynamics for **driving business growth**.

Data Security is Paramount

Meet Compliance Regulations
AI-powered. Automated. Secure.

Storage and Geodiversity

Fully parallel, tamper-proof storage and geodiversity allows you to store and analyze data in your Azure region.

Keep Full Control of Your Data

You can ensure that your sensitive data is not used for training or enriching OpenAI models.

Be Safe

Integrated mechanisms for detecting harmful use not only ensure application security, but also underline the ethical responsibility in dealing with AI.

Responsible AI

Microsoft Azure focuses on improved workflows and ethical customer data handling through encryption and the elimination of data training.

„It simply works. Recording Insight’s powerful analytics tools enhanced our team’s efficiency – allowing our staff to focus on providing great customer service and giving them more time to tackle other critical tasks.”

— Matthew Key

Systems Administrator Olympus Insurance



AI-driven analytics of **all content**
(voice, chat, screen, video)



Automated search for critical keywords, patterns, and phrases



Use of predefined ASC templates for rules, patterns, or categories



Just ask – Azure **OpenAI** answers

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About ASC

ASC is a worldwide leading provider of software and cloud solutions in the field of omni-channel recording, quality management, and analytics. We offer solutions for recording as well as AI-based analysis and evaluation of all communications – with full flexibility as a cloud service, on-premise or as a hybrid solution. Headquartered in Germany with subsidiaries in 14 countries and experienced system integration partners in over 60 countries, ASC is the #1 Europe-based player in its industry.

