

PRESS INFORMATION

(Hoesbach, April 4, 2016)



Estonia Implements ASC's Recording Solution for ESTER Radio Network

Hoesbach/Germany, April 4, 2016 – ASC has implemented its communications recording solution, EVOIP^{neo}, for the TETRA public safety network in Estonia. The network, known as ESTER, encompasses more than 100 base stations and is used by police and rescue officers, border guards and emergency response staff.

SMIT (the Center of Information Technology and Development), needed a new communications recording solution when it upgraded from TETRA 5.5 to 6.0. TETRA is an important standard enabling radio communications among otherwise disparate systems.

Juergen Lasn, Leading Telecommunication Network Expert of SMIT, said, "ASC's communications recording solution empowers our public safety agencies and makes them the equal of any nation in the European Union. Our dispatchers receive the best training possible, and our agents can focus on the situation at hand without worrying about the supporting infrastructure."

Marco Mueller, Chief Operating Officer of ASC, added, "SMIT protects people's lives and property on a daily basis, and only ASC offered a communications recording solution integrated with TETRA 6.0. Moreover, EVOIP^{neo} offers multi-tenancy features to provide strict separation of data for each organization and distinct access rights for officials based on seniority or on a need-to-know basis."

ASC also translated the user interface of EVOIP^{neo} into Estonian and provided training for key personnel. The solution was installed within a week to ensure continuity of service, and ASC provided ongoing customization and support.

EVOIP^{neo} provides secure recording of all voice and data by VoIP, trunked radio and SDS (short data services) as well as analog and digital telephony in command-and-control environments. Calls are recorded with time and ID stamps for subsequent analysis.

PRESS INFORMATION

(Hoesbach, April 4, 2016)



For more information about ASC's portfolio, please visit www.asctechnologies.com.

About ASC

ASC is a worldwide leading software company with innovative solutions to record, analyze, and evaluate corporate communications. All multimedia interactions in contact centers, financial institutions and public safety organizations are documented and analyzed. The content of communications becomes transparent, critical information is generated and market trends are revealed, providing real-time business intelligence for immediate management action.

ASC solutions make customer experience measurable. Specific actions can be taken to significantly improve customer retention, increasing corporate revenue and creating sustained loyal customers. Thus, ASC's customers are always one step ahead of the competition.

ASC also offers its solutions to be used in a Cloud. Therefore, customers have the choice to retrieve Software as a Service, on demand and always up-to-date, without any risk or pre-investment, and in the most flexible manner.

With subsidiaries in the United Kingdom, France, Switzerland, the United States, Brazil, Japan, Singapore and Dubai, as well as certified and vastly experienced distribution partners, ASC's ambitious projects span more than 60 countries. Headquartered in Germany, ASC is a powerful global player with an export quota of over 70 percent and a worldwide service network.

For more information, contact:

ASC Technologies AG · Seibelstrasse 2 - 4 · 63768 Hoesbach
Anna Lederer, PR & Communications
Phone: +49 6021 5001-247
Fax: +49 6021 5001-310
E-mail: a.lederer@asc.de
Internet: www.asctechnologies.com