

ASC to Demonstrate Communications Recording and Quality Management Solutions at BroadSoft Connections 2017

Cloud recording solution for service providers to comply with legal requirements

Hörsbach, October 25, 2017 – ASC, a worldwide leading software provider of communications recording, analytics and evaluation, will demonstrate the latest version of its neo suite at BroadSoft Connections 2017. The annual user conference is taking place at the Marriott Phoenix Desert Ridge Resort & Spa in Phoenix, Arizona, until October 25, 2017.

ASC offers companies, banks and contact centers solutions for communications recording and analytics. Increasing regulatory requirements demand compliant solutions for documentation of customer consultations. ASC's neo suite is certified for all major vendors, and its multi-tenant software has been certified for BroadWorks' applications since 2016. At booth number 9, ASC will show visitors new possibilities for communications recording, risk evaluation and recording control in live demonstrations.

Marco Müller, Chief Operating Officer of ASC, said, "We look forward to participating in BroadSoft Connections again this year and demonstrating the capabilities of our neo suite. Our solution is designed to meet wide-ranging requirements including the improvement of agent performance for contact centers or compliance with regulatory requirements for financial institutions."

Flexible redundancy scenarios to guarantee fail-safe reliability and sophisticated encryption mechanisms help meet legal requirements such as MiFID II, Dodd-Frank and PCI-DSS. ASC's entire portfolio is available either as Cloud-based or on-premise solution. It encompasses communications recording, quality management, speech analytics, eLearning, customer feedback and workforce management.

For more information about ASC's portfolio, please visit www.asctechnologies.com.

PRESS INFORMATION

About ASC

ASC is a worldwide leading software provider of omni-channel recording, quality management and analytics addressing all enterprises with recording needs, especially contact centers, financial institutions and public safety organizations. ASC records, analyzes and evaluates interactions across all media, either as an on-premise or Cloud solution. Headquartered in Germany and with subsidiaries in the United Kingdom, France, Switzerland, the United States, Brazil, Japan, Singapore, Hong Kong and Dubai as well as a worldwide service network, ASC is a powerful global player in its industry.

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We record & analyze communications

