

Integrated Recording & Analytics Solution for Speakerbus



Highlights

- **Expertise**
Specific solution for trading in the financial industry
- **Compliance**
Conformity with recording regulations such as MiFID II und PCI DSS
- **Security**
Encryption of calls and management of complex user rights

ASC offers certified solutions for evidence-proof recording and long-term archiving of communications for Speakerbus.

In collaboration with Speakerbus, ASC's recording solution enables companies to fulfill the requirements of compliance regulations, such as MiFID II and Dodd-Frank, in a simple and efficient manner.

ASC's *neo* suite records communications from multiple channels such as land-line networks, mobile phone, video call, chat and screen activities. Additionally analytics for compliance helps to identify potential cases of fraud and compliance violations and taking the appropriate counter-measures. This is crucial in order to protect any financial business. ASC offers its products as a local on-premise solution or as a service via the cloud.

We record & analyze communications



Integrated Recording & Analytics Solution for Speakerbus

Omni-Channel Recording

ASC's *neo* recording suite captures, saves and archives multiple communication channels including mobile voice, video, and chat for financial institutions, contact centers and public safety organizations.

EVOIP*neo* active for Speakerbus

EVOIP*neo* active offers a seamlessly integrated VoIP recording solution for Speakerbus. The audio data are sent directly from the tradeboard to the recording server and are configured via Speakerbus's iCMS (Centralized Management System). The iCDS (Call Detailed Service) sends additional call-index data to CT*connect*.

PCI DSS Compliance

EVOIP*neo* helps operators meet stringent Payment Card Industry (PCI) data security requirements. PCI DSS is a universal standard to optimize security for credit card transactions and protects card owners from identity theft.

MiFID II

The Markets in Financial Instruments Directive, MiFID II, aims to increase transparency of financial markets and protect investors. One section of MiFID II regulates the recording of consultant calls in securities trading. The legislation mandates comprehensive and tamper-proof recording and archiving of consultant calls for at least five years.

Search & Replay

Access to recorded conversations is facilitated by ASC's specialized search-and-replay applications. POWER*play* Instant can be used for immediate retrieval of the most recent calls. POWER*play* Pro and POWER*play* Web provide a flexible framework supporting granular search criteria, bulk export to WAV for regulatory agencies and other advanced capabilities.

Analytics Solution for Banks

ASC offers a special analytics solution for the banking sector, INSPIRATION*neo* for Compliance. Through speech analytics, ASC's software automatically flags relevant interactions and alerts management or compliance teams regarding potential compliance infringements or insider trading.

Benefits

- Evidence-proof recording as mandated by MiFID II
- Active VoIP recording for almost any network structure
- Easy configuration and administration
- Flexible extension with additional QM tools
- Tailored to bank-specific solutions

About ASC

ASC is a worldwide leading software provider of omni-channel recording, quality management and analytics addressing all enterprises with recording needs, especially contact centers, financial institutions and public safety organizations. ASC records, analyzes and evaluates interactions across all media, either as an on-premise or Cloud solution. Headquartered in Germany and with subsidiaries in the United States, Brazil, Japan, Singapore, Hong Kong, Dubai, Switzerland, the United Kingdom, France and Romania as well as a worldwide service network, ASC is a powerful global player in its industry.

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